CMS CHANGE MANAGEMENT REQUEST TEMPLATE

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| Change Management Information | | | |
| Client Name:\* | ADECO | | |
| Change Request Title:\* | **Error al momento de cancelar OC** | | |
| Service Request No:\* | CR1999 | | |
| Submitted by:\* | Schiavone, Ma Cecilia - IT Arg | Submission Date: \*  (MM-DD-YYYY) | 2020-06-05 |
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| Change Description and Impact Analysis | | | |
| Proposed Change:\* |  | | |
| References for Change:\* |  | | |
| Change Type:\* | Scheduled | | |
| Justification Description:\* |  | | |
| Impact Statement: (Identify Services and applications that will be impacted):\* |  | | |
| Outage Required:  (Yes/No)\* | Choose an item. | | |
| Outage Duration\* |  | | |
| If Yes, has a scheduled downtime been completed in Nagios? \* | Choose an item. | | |
| Assigned Resource/Team |  | | |

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| Testing Strategy\* | | | | |
| Please give full details of the required system change. Include as much detail as possible (server/service names, network addresses, hardware/software details, reason for the change, etc.) | | | | |
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| Action or Task | Staff Name  (CMS/Other) | Date and  Time of Task | Duration of Task | Expected Results |
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| Non-PROD Environment / Server: |  | Approved by: |  | |
| Who tested the proposed change(s) \* | Choose an item. | | | |
| Back out plan and duration time to execute the plan: \* |  | | | |
| Back out plan tested  (if needed)? |  | | | |
| Security Review Needed: (yes/no) \* | Choose an item. | Approved by: |  | |
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| Production Implementation\* | | | | |
| Please give full details of the required system change. Include as much detail as possible (hostname, server/service names, network addresses, hardware/software details, reason for the change, etc.) | | | | |
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| Action or Task | CMS Staff Name | Scheduled Date and  Time of Task | Duration of Task | Expected Results |
| update Po\_headers\_all  set cancel\_flag = 'N',  last\_update\_date = sysdate, last\_updated\_by = 2070  where PO\_HEADER\_id in (3689605, 3689607)  and org\_id = 102  commit; |  |  | 1 | 2 rows updated |
| update Po\_lines\_all  set cancel\_flag= 'N',  cancelled\_by = NULL,  cancel\_Date = NULL,  last\_update\_date = sysdate, last\_updated\_by = 2070  where PO\_HEADER\_id in (3689605, 3689607)  and org\_id = 102  commit; |  |  | 1 | 6 rows updated |
| update Po\_line\_locations\_all  set QUANTITY\_CANCELLED = 0,  CANCEL\_FLAG = 'N',  CANCELLED\_BY = NULL,  CANCEL\_DATE = NULL,  CANCEL\_REASON = NULL,  AMOUNT\_CANCELLED = NULL,  last\_update\_date = sysdate, last\_updated\_by = 2070  where PO\_HEADER\_id in (3689605, 3689607)  and org\_id = 102  commit; |  |  | 1 | 6 rows updated |
| delete PO\_ACTION\_HISTORY  where object\_id = 3689605  and Sequence\_num = 6;  commit; |  |  | 1 | 1 row deleted |
| delete PO\_ACTION\_HISTORY  where object\_id = 3689607  and Sequence\_num = 5;  commit; |  |  |  |  |
| Scheduled Implementation Date & Time:  (MM-DD-YYYY) \* | 2020-06-05 | Duration of activity: | | 4 min |
| PROD Server Outage (Yes/No): \* | No | Restart of Host (Yes/No): | | No |
| Change Review Plan \*  (if appropriate): |  | | | |
| ITC Manager / Supervisor Approver: \* |  | | | |

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| Customer Approval Hierarchies | |  |
|  | Primary Contact | Primary Email Address |
| Server Setup, Outages, and Issues | **Lucas Carazzo** | lcarazzo[@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Database Setup, Outages, and Issues | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Application Setup, Outages, and Issues | **Lucrecia Paats** | [lpaats@adecoagro.com](mailto:lpaats@adecoagro.com) |
| Functional Setup, Outages, and Issues | **Lucrecia Paats** | [lpaats@adecoagro.com](mailto:lpaats@adecoagro.com) |
| Development Setup, Implementation, and Changes | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Network Outages | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Other (Not Previously Defined) | **Lucas Carazzo** | lcarazzo@adecoagro.com |

***Related Policies & Procedures***

[Change Management Procedure](https://docs.google.com/document/d/185XCEacGRcmIOKHyhqJdx0M-8DAWFTzfVhSBjYMiBRI/edit)

[Change Exception Process](https://docs.google.com/document/d/1Q3AaCVL1dgKYEBR5R2LFaTf-DR6f3cpdCYBwmgUz_ss/edit)

***Aprobaciones:***